



Chambre d'hôtes "La Sereine"

CH - 1122 Romanel-sur-Morges

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These general conditions of sale apply to all reservations for the "La Sereine" guest room via the Internet. They are part of the contract

Artikel 1 - Contract and length of stay: After receipt of payment, the confirmation email acts as a contract. The tenant completes his stay for a fixed period of time and under no circumstances can he claim the right to stay on the premises at the end of the stay.

Artikel 2 - Reservation: A full rental payment is required to secure the reservation. The amount depends on the length of stay. (Transfer in CHF or EUR).

Artikel 3 - Confirmation of reservation: The reservation can only be regarded as confirmed and guaranteed after full payment has been received.

Artikel 4 - Cancellation: Any cancellation must be communicated by email. Refund Policy:

- Free cancellation up to 14 days before the stay => full refund.
- Less than 14 days before the stay => reimbursement of 50% of the amount paid.
- Less than 2 days before the stay => No refund can be made.

In the case of a shortened stay, the price corresponding to the accommodation costs remains fully acquired. Additional services not used will be reimbursed.

Artikel 5 - Arrival: the customer must indicate the date at the times indicated on the booking confirmation. In the event of early or late arrival, the tenant must notify the landlord.

Artikel 6 - Use of places: the customer must respect the peaceful character of the place and make a purpose of its destination. He strives to keep the rooms in good condition. Damage or missing items due to an intentional act or obvious negligence on the part of the tenant can be accompanied by detailed documentation, without prior notice.

Artikel 7 - Accommodation capacity: The contract is for a maximum of 2 people. Special requests must be specified when booking.

Artikel 8 - Pets: Pets are not allowed in our house.

Artikel 9 - Pool: the owner assumes no liability for the use of the pool by the customer. The use of the pool is under the full responsibility of the user.